

**GOVERNMENT OF ASSAM
DIRECTORATE OF TECHNICAL EDUCATION, ASSAM
KAHILIPARA, GUWAHATI, PIN:781019**

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No. SCTE-4/2020/291

Dated Guwahati, the 24/07/2020

From: Dr. Atul Bora
Director of Technical Education, Assam

To: ✓ The Principal/Registrar
All Govt. Polytechnic/ CIT

Sub: Activation of Grievance Cell regarding Institutional Disaster Management Plan for
Modalities of conducting End Semester Examination (ESE) in view of COVID-19.


Ref: SCTE-4/2020/223 dated 22/06/2020

Sir/Madam,

In continuation of the earlier letter under reference regarding opening of Grievance Redressal Cell at each Institute, you are requested to ensure the following steps:

1. Grievances of the students should be addressed by the Institute at the Grievance Redressal Cell for fixing the problems of teaching/ learning and modalities of ESE
2. When the grievances cannot be settled in terms of the modalities, then only such issues should be forwarded to the office of the Directorate of Technical Education, Assam

Yours faithfully,


Director of Technical Education, Assam
Kahilipara, Guwahati-19